



Frequently Asked Questions

Didn't find your question here? Check out the bottom where you can email us your question.

What is the scope of work?

National Grid is installing gas mains, as indicated on our webpage and illustrated under '[National Grid Workplans](#)'. When this work is completed, curb-to-curb milling and paving will begin. Milling is the process of tearing up old asphalt, and paving is laying down the new road. The locations of this work are also displayed on our webpage, under '[Map of Roadwork](#)'. Throughout these months, various work and repairs will be completed in other locations (re: "[Pictures and Renderings](#)").

When will the work take place?

National Grid will complete their work first. They plan to start in early January and finish around mid-April. Milling and paving is expected to occur during May and June. Other repairs will precede milling and paving. This information is also listed on our website's road page, under "[Project Timeline](#)".

How will I know when the National Grid gas main work is taking place on my block?

The Village will provide updates through our resident mass notification system, **North Shore Alert**. If you are not signed up for North Shore Alerts, see below. The Village will also include important information in periodic newsletters and on our webpage. Please refer to National Grid's own [FAQ](#) for more information about their communication plan.

How will I know when the milling and paving work is taking place on my block?

The Village will provide updates through our resident mass notification system, **North Shore Alert**. If you are not signed up for North Shore Alerts, see below. The Village will also include important information in periodic newsletters and on our webpage.

How do I register for North Shore Alerts?

To sign up for North Shore Alerts, visit www.NorthShoreAlert.org or leave a message at (516) 883-0000. You can also sign up by providing your name, home address, and email to staff@plandomeheights-ny.gov.

Will I have access to my property on the day(s) roadwork is being done?

While there will be disruptions and temporary closings, streets will generally be open to local traffic. You will be notified of the days and approximate length of time that work will occur at your particular location, as well as guidelines to help residents navigate any possible detours. All schedules are subject to change for weather and other reasons.

Where should I park my car?

If you are notified that your driveway is inaccessible, we may ask that you park your car on the next street over. You will receive information on where we recommend parking your car(s), as well as a parking permit(s) to put in your car that allows for overnight parking. This may, or may not, occur.

What are the hours that work will be done?

8:00 AM to 6:00 PM Monday through Friday, conditions permitting.

Is it safe for my children/pets?

The work involves excavation, digging, milling, paving and other activities that cause dust and dirt and airborne matter. On days that work is being done, children should not to play in the street or in the areas where there is construction. Heavy equipment and supplies may be stored on the roadway - children and pets should stay clear and under no circumstances should they climb on them.

Who do I contact if I have any questions or concerns regarding the roadwork?

For questions regarding National Grid's gas main work, please refer to their [FAQ](#).

For all other inquiries, please contact the Village of Plandome Heights.

(516) 627-1136

clerk@plandomeheights-ny.gov

staff@plandomeheights-ny.gov