



Dear Neighbor:

Bancker Construction is a 100-year old Long Island-based utility contractor located in Islip, NY. National Grid has determined that the gas main on your street needs replacement. Bancker Construction will be performing this work for the utility. During this gas main replacement process, we will be installing a new gas main in a small trench that will impact one part of your streets. Once the new main is tested and put into service, we will begin the process of transferring each home's gas service, one by one, onto the new gas main.

We will need to make an appointment with the homeowner to perform this service transfer. We ask that you call us at the number listed at the end of this letter. If we don't hear from you, we will knock on your door or try to contact you at the phone number that National Grid has provided Bancker Construction. We will try to work around your schedule to make this process as easy as possible for you. Each service transfer should take approximately 3-4 hours to complete, during which, the gas service to the home will be temporarily interrupted.

Someone over the age of 18 must be home while work is being performed. Bancker crews will need access to the gas meter in its current location. Sometimes these meters are located in closets or crawl spaces. Please move any items surrounding the gas meter so our crews may have room to work. The foreperson will go over possible options for the new meter location (if required) with the homeowner the day of the work, prior to beginning our tasks. As previously mentioned, the gas will be turned off while the work is being performed, but once the work is completed, it is the responsibility of Bancker personnel to turn on all of the gas appliances in the house. In doing so we will ensure there is no air locked in the gas system and the regulator pressure is set properly. We will also be checking to ensure all of the gas appliances are working properly and safely.

While we perform this work, we will be installing all new piping to meet current New York State Public Service Commission (PSC) and National Grid codes and standards. The PSC prefers that each gas meter be moved to the outside of the home to allow for easy access for inspections and cases of emergency. Every home is different; in some cases the meter may be able to stay inside, in other cases it may be impossible to do so and still be compliant with the safety codes and standards. In addition to meter movement, you may see some new piping you haven't seen before, all of which is required under current safety codes and standards.

Our crews will make their best effort to be as minimally invasive to your property as possible. As you know, natural gas lines are installed underground, so there will be some small excavations opened within and outside the property. Bancker crews will try to backfill and cleanup as best we can. Any concrete or asphalt restoration required will be performed by paving professionals at the conclusion of the project. The crews performing the actual gas service work will be leaving temporary asphalt at these locations to avoid tripping hazards until the paving crews can get there.

To schedule your appointment or if you have any questions please contact Bancker's Shane Lescoe at 516-987-0811 or Ken Mott at 516-580-9532